

BWF Virtual AGM - Post AGM Survey

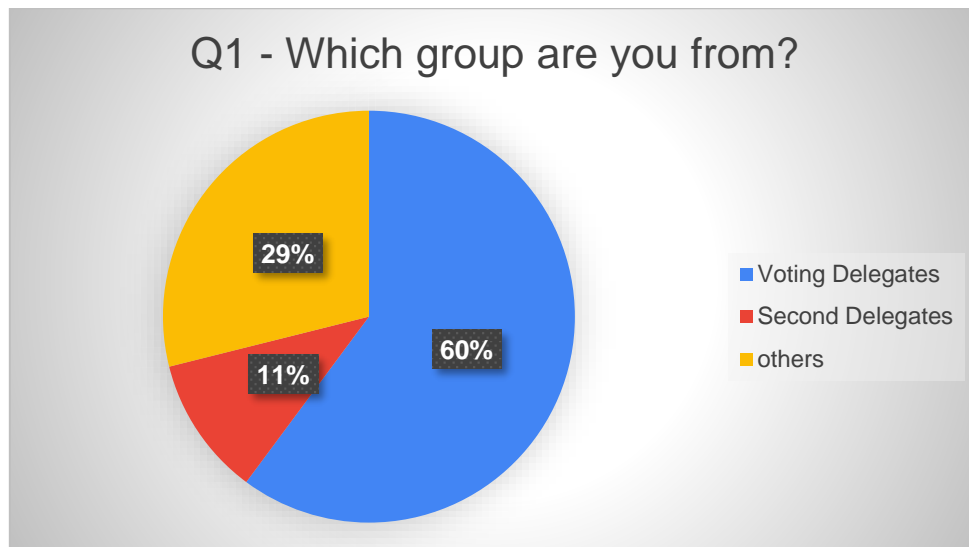


The following is a short report of what the participants thought of 1) the preparation of the virtual AGM and 2) the experience of the AGM itself. 128 people responded to the survey, however most of the graphs below show results of the **Voting Delegates / Second Delegates**.

Part 1 is the survey results and **Part 2** is the feedback, comments and suggestions received.

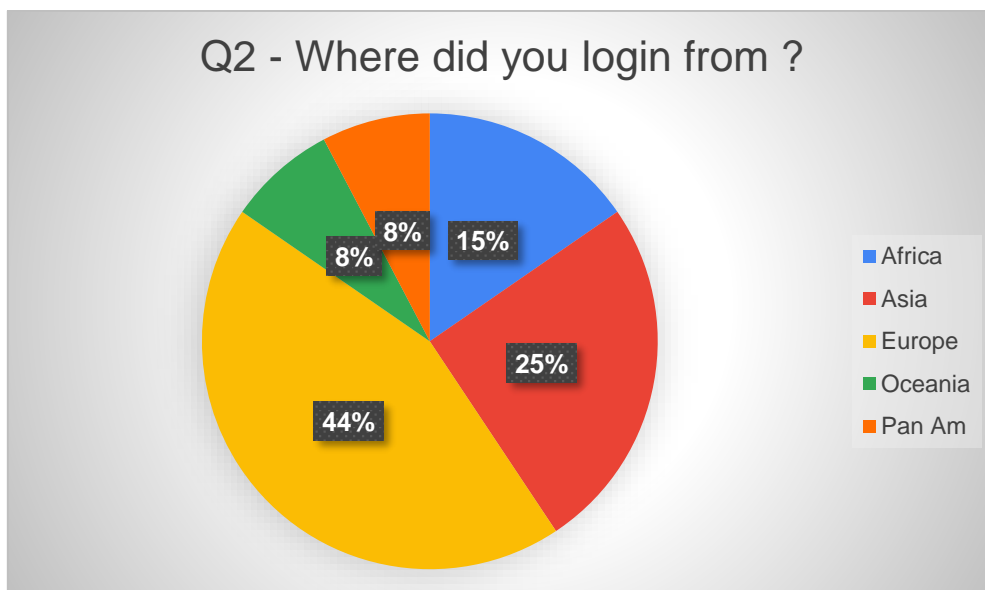
PART 1 – Survey Results

Voting Delegates / Second Delegates / Others – (Council, CC representatives, BWF staff, Observers)



128 responses – 77 Voting Delegates / 14 Second Delegates / 37 Others

Voting Delegates / Second Delegates Only



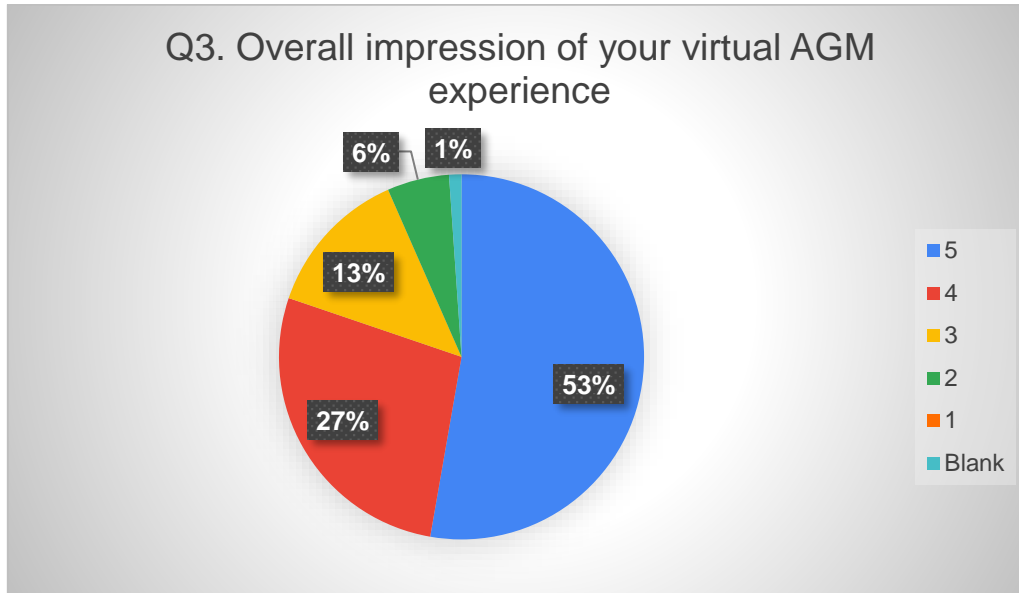
91 Responses – Africa (14) / Asia (23) / Europe (40) / Oceania (7)

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Voting Delegates / Second Delegates Only

1 = Very Bad | 5 = Very Good

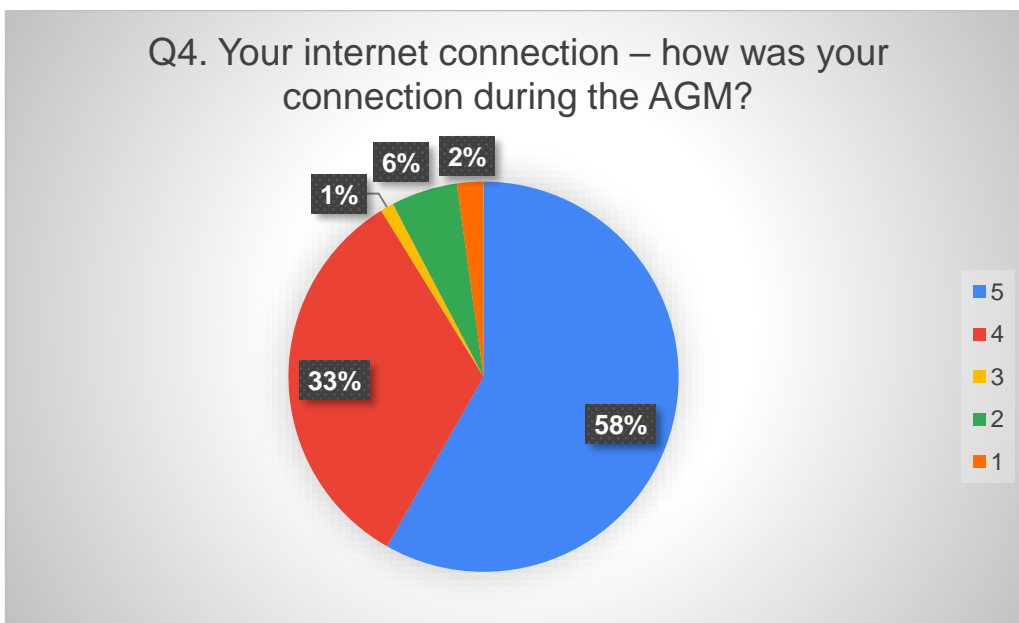


Scale	1	2	3	4	5	Total Respondents
Very Bad	0	5	12	25	48	91

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Voting Delegates / Second Delegates Only

1 = Very Bad | 5 = Very Good

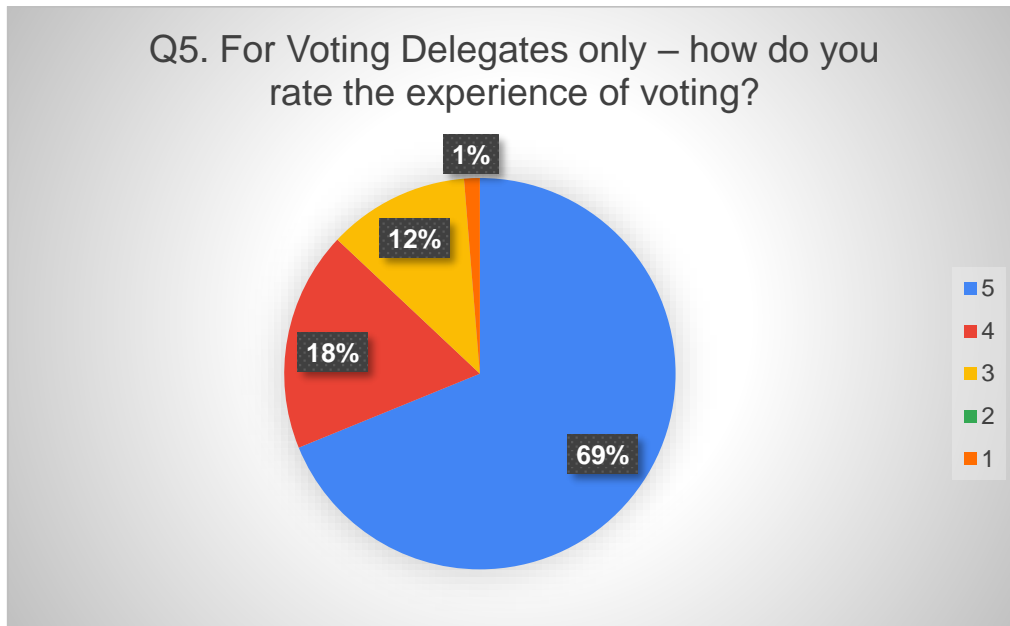


Scale	1	2	3	4	5	Total Respondents
Very Bad	2	5	1	30	53	91

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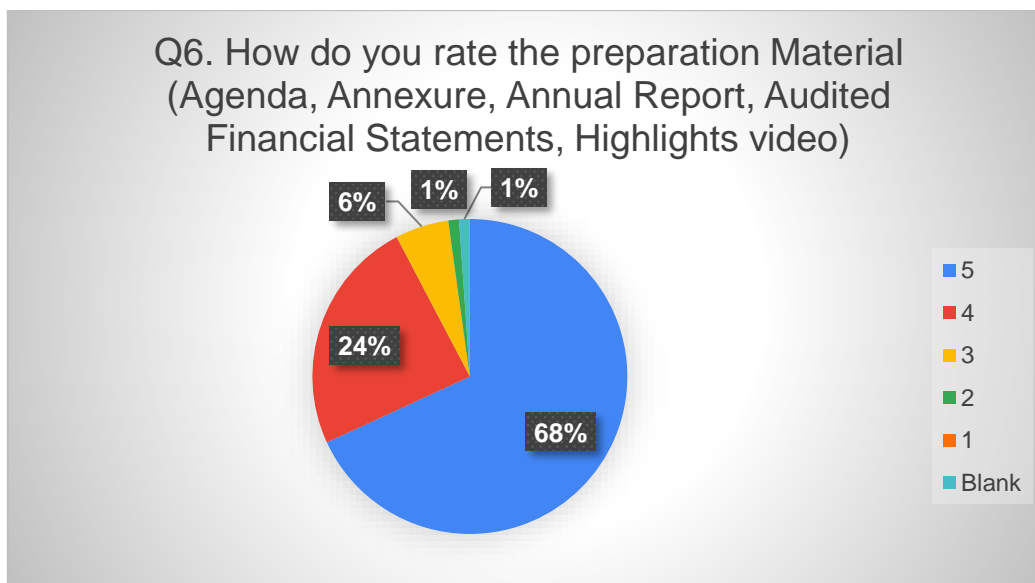


Voting Delegates Only 1 = Very Bad | 5 = Very Good



Scale	1 Very Bad	2 Bad	3 OK	4 Good	5 Very Good	Total Respondents
Respondents	1	0	9	14	53	77

Voting Delegates / Second Delegates Only 1 = Very Bad | 5 = Very Good



Scale	1 Very Bad	2 Bad	3 OK	4 Good	5 Very Good	Total Respondents
Respondents	0	1	5	22	62	91

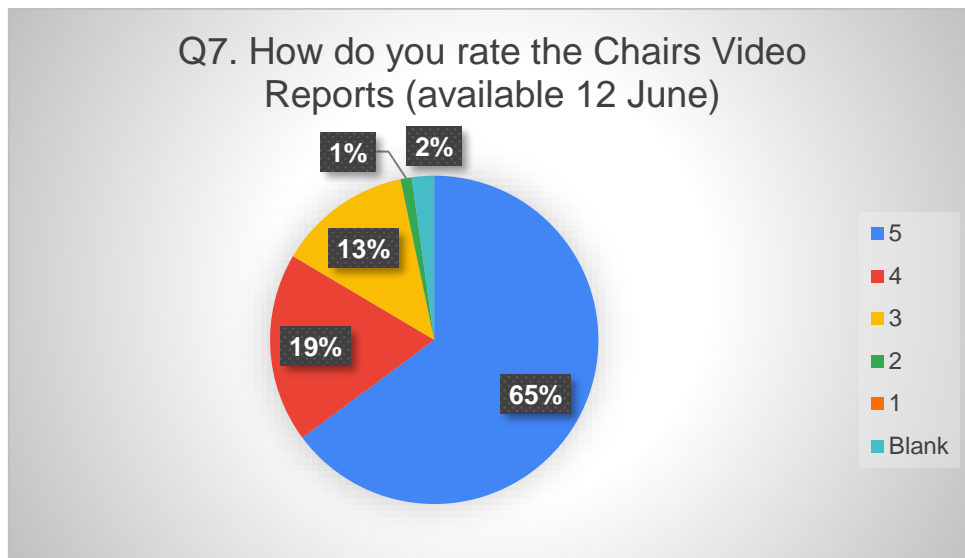
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Voting Delegates / Second Delegates Only

1 = Very Bad | 5 = Very Good

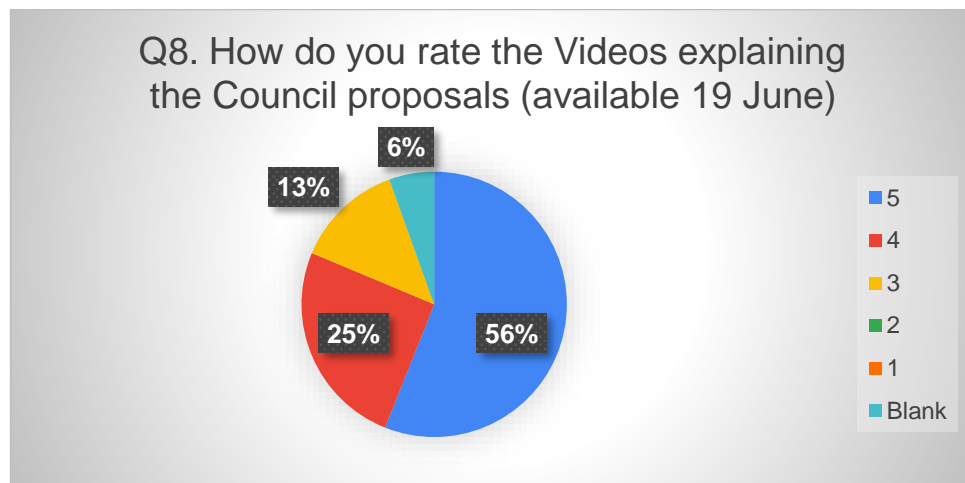


Scale	1 Very Bad	2 Bad	3 OK	4 Good	5 Very Good	Total Respondents
Respondents	0	1	12	17	59	91

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Voting Delegates / Second Delegates Only

1 = Very Bad | 5 = Very Good



Scale	1 Very Bad	2 Bad	3 OK	4 Good	5 Very Good	Total Respondents
Respondents	0	0	12	23	51	91

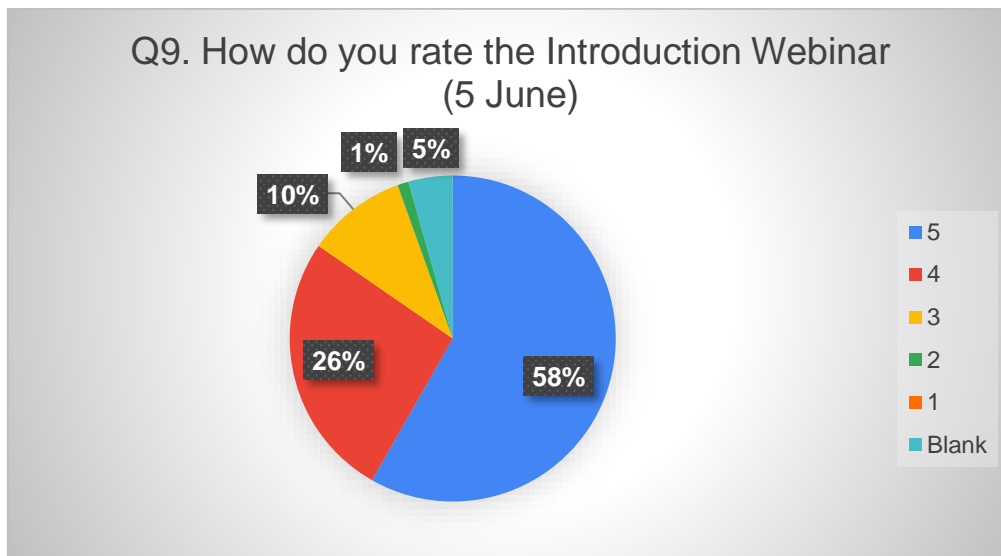
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Voting Delegates / Second Delegates Only

1 = Very Bad | 5 = Very Good

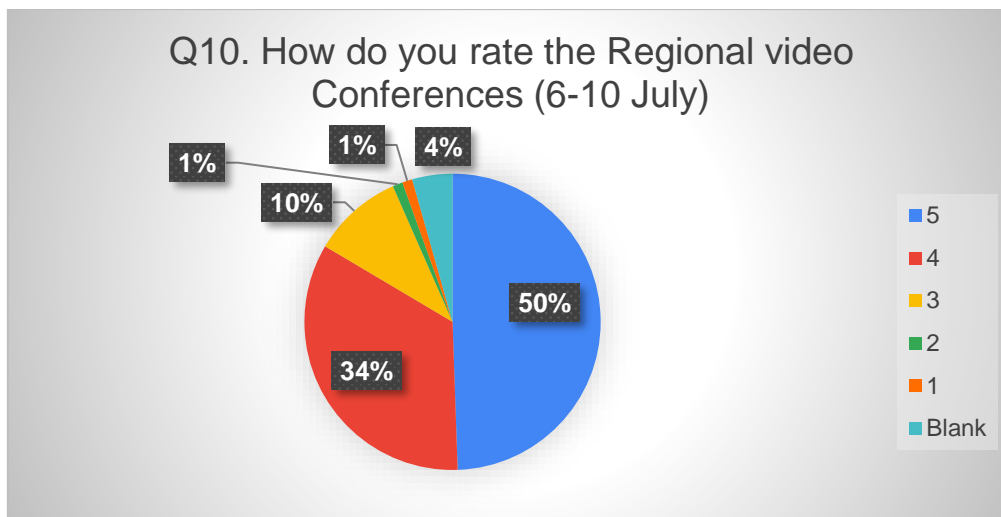


Scale	1 Very Bad	2 Bad	3 OK	4 Good	5 Very Good	Total Respondents
Respondents	0	1	9	24	53	91

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Voting Delegates / Second Delegates Only

1 = Very Bad | 5 = Very Good



Scale	1 Very Bad	2 Bad	3 OK	4 Good	5 Very Good	Total Respondents
Respondents	1	1	9	31	45	91

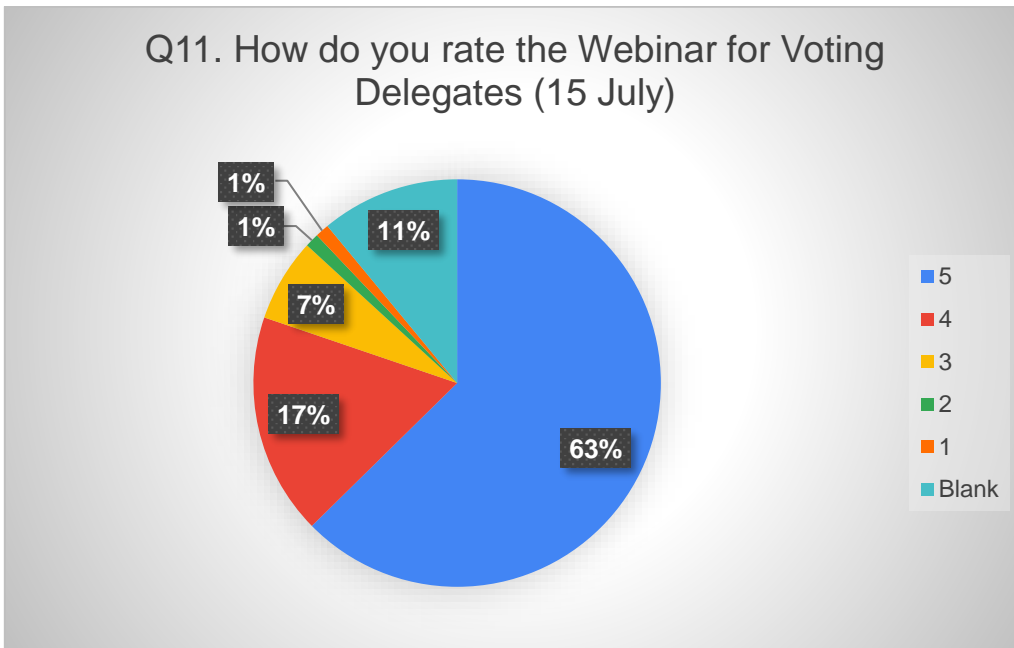
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Voting Delegates / Second Delegates Only

1 = Very Bad | 5 = Very Good

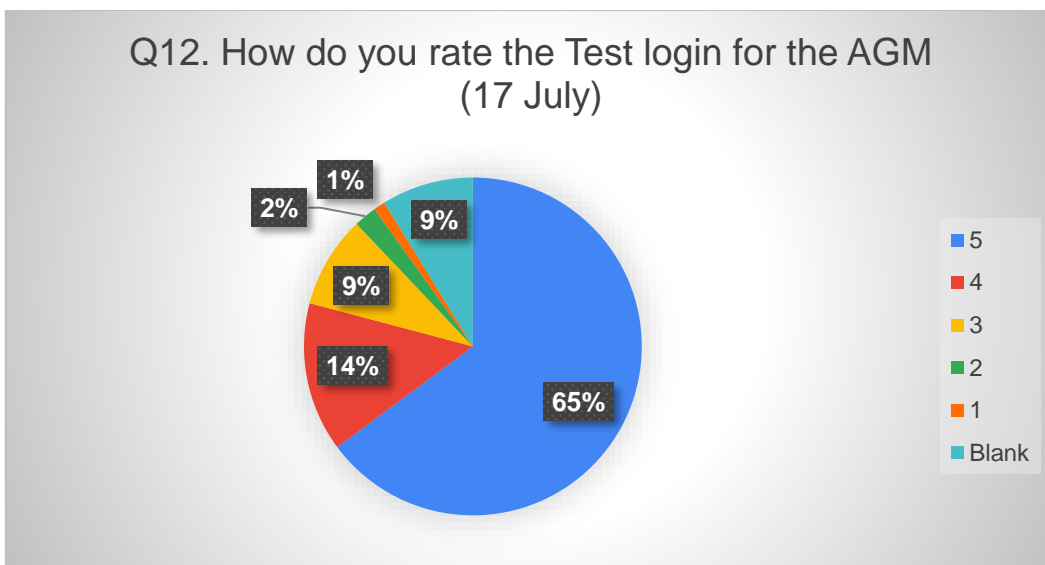


Scale	1	2	3	4	5	Total Respondents
Very Bad	1	1	6	16	57	91

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Voting Delegates Only

1 = Very Bad | 5 = Very Good



Scale	1	2	3	4	5	Total Respondents
Very Bad	1	2	8	13	59	91

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PART 2 Feedback, Comments and Suggestions

Question 10. Any other comments about the virtual AGM?

Below is a representative sample from of responses to Question 10 above.

1. Nothing to comment on - all went very well especially organising the virtual AGM for the first time.
2. Delegates were well briefed
3. I think as the first time all was ok.
4. Very professional!
5. Well Done! We, MALTA, were happy to participate for the first time.
6. We are very glad, that first ever online AGM ran very smoothly, and was useful and fully functional.
7. First ever online AGM was a great experience and very indicative example of unity and integrity of all badminton family in these hard times.
8. Very good system to make the AGM online. Even [though] the networking around the meeting is missing, a lot of time and money (for travelling and staying) could be saved (and can be used maybe for something other important [areas])
9. Virtual AGM offers all members a chance to participate at little cost.
10. It was extraordinary, everything planned accordingly.
11. Future AGMs should be held like this. The time and cost saving are significant.
12. Just Congratulations! It is not easy to do it this way but you managed it extremely well and the information was very clear. Congratulations also to the BWF staff.
13. I think it's a great step forward to have a virtual meeting for a purely decision-making GA [General Assembly]. Thank you for the very professional approach.
14. Very good alternative to physical AGM.
15. Congratulations to all on a very well-run process. The information provided was excellent, and I believe that the virtual AGM went extremely well. I'd encourage BWF to use it again in the future. I'm sure it is a more financially viable option.
16. Good for us who cannot afford the fare and travel expenses to a real AGM.
17. It was extremely well organised and run.
18. Found it very calm and organized.
19. Well organized and efficient
20. The videos and meetings before [the virtual AGM] helped a lot.
21. Good solution despite Covid-19, it was good to have the preparatory meetings.
22. The organisation team did well and the participants collaborated well.

Suggestions & Comments

1. Promotion of IT Skills through Badminton Federations specially the third world federations.
2. I absolutely loved the virtual AGM. And maybe for the future, the reports of Council and proposal should be done in this way even for the face-to-face AGM.
3. It would be better if an interactive platform is developed.
4. Needs a more interactive video conference.
5. Needed to find a system to check people in need [of] assistance in real time.
6. Maybe we can have more frequent meetings like this to achieve better goal.
7. can use as communications way to give all members the opportunities to be involved in creative solutions such as [such as] how can we restart the international Events.
8. Maybe you can consider online breakout rooms for smaller group discussions.
9. Should be considered for future years - more people were able to attend.
10. The disadvantage is only one-way voice communication, and cannot see the list of which countries have attended.
11. Weakness of face to face communication.
12. We cannot know which countries are attended.
13. Due to the COVID19 pandemic, virtual meeting was a good solution, not only in terms of health precautionary approach but also cost saving. When the world returns to normally, we should have physical AGM.
14. Virtual things is good for other classes or other online programme. Actually, I am not satisfied with Virtual AGM.
15. A bit too long voting process - can be done much quicker.
16. It had better to have been interactive.
17. I've never been at the normal face to face AGM, so I cannot compare it.
18. Taking into account the experience of the first Virtual BWF AGM 2020, I propose to shorten the preparatory period for future similar meetings, but make it more concentrated. That is, all the necessary information can be contained in a smaller number of messages (memorandum, reminder, webinar and other messages).
19. Faster - a lot of waiting time, especially during the voting process.
20. Traditional AGM still has its benefits and should remain (under normal circumstances) but the virtual GM worked so well that maybe there could be additional GM's organised virtually throughout the year to communicate news, plans and challenges.
21. Future AGMs should be help like this. The time and cost saving are significant.
22. The virtual annual delegate meeting was caused by the Covid-19 pandemic and was held at a high level, but in general I think it is better to move it to the real space again for the future
23. Virtual is a good alternative but should not replace in person AGMs
24. I would like to compliment BWF with the careful preparation of this new process. It has proved to be an excellent way of still be able to vote on proposals. This

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- aside, I do still prefer live meetings as we are also able to have a discussion on more delegate matters and have meetings beside the AGM.
25. Should have requested questions beforehand, rather than soliciting questions via the chat feature.
 26. This was my first AGM as second delegate: what I missed of course was the social part. Perhaps it would have been nice to be able to have a virtual corner/meet up opportunity with other countries.
 27. I think that since we had no other choice, we had to do it online, but the personal touch, meeting fellow federation members, interchange of ideas, training and other helpful ideas is not available online. I feel meeting in persons definitely help to grow the badminton family.
 28. Proposals videos could be used during in-person AGM so that delegates have time to review them before the voting meeting
 29. Virtual AGM needs to remain an exceptional measure. Would like to have translations of Chair videos as well.
 30. Would prefer in person but I understand the current situation.
 31. I was lacking the in-person interaction with the other presidents.
 32. Even in normal years, we should have preparatory meetings to have more efficient AGMs.
 33. Many Africans had connection problems due to rainy season.
 34. I prefer to be there physically
 35. If we can manage good internet connections for everyone, such meetings would save BWF a lot of money
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