

BADMINTON DANMARK

COVID-19 GUIDELINES

GUIDELINES FOR DANISA DENMARK OPEN presented by VICTOR

September 2020
Odense Sportspark

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In General

COVID-19 is still part of our lives in Denmark. The transition period after the outbreak has been and will be long, and the organizers of sporting events are asked to implement various measures to comply with the requirements of social distance and hygiene.

We would like to draw attention to several areas, where we safely implement different measures for participants, organizers and spectators at DANISA DENMARK OPEN presented by VICTOR (DDOV).

We follow all recommendations from the government, the Authorities, DIF and Badminton Denmark for a safe Event.

For Badminton Denmark, it is crucial that the general requirements and recommendations from the health authorities are always complied with. The health authorities recommend that you consider and include the advices in everything you do, including badminton.

The basic elements for preventing the spread of infection should be observed by all, and where one element cannot be complied with, the others should be intensified. The basic elements are, in order of priority:

1. Isolation of persons with symptoms, for example in their hotel room, at home or in a hospital.
2. Hygiene with a focus on cough etiquette, hand hygiene and contact points.
3. Contact reduction with focus on distance, frequency, duration and barriers.

For DDOV, people are divided into a "green" and a "red" zone. See more under Participants' health screening.

Facts about the Event

The table below contains a number of "master information" on the event.

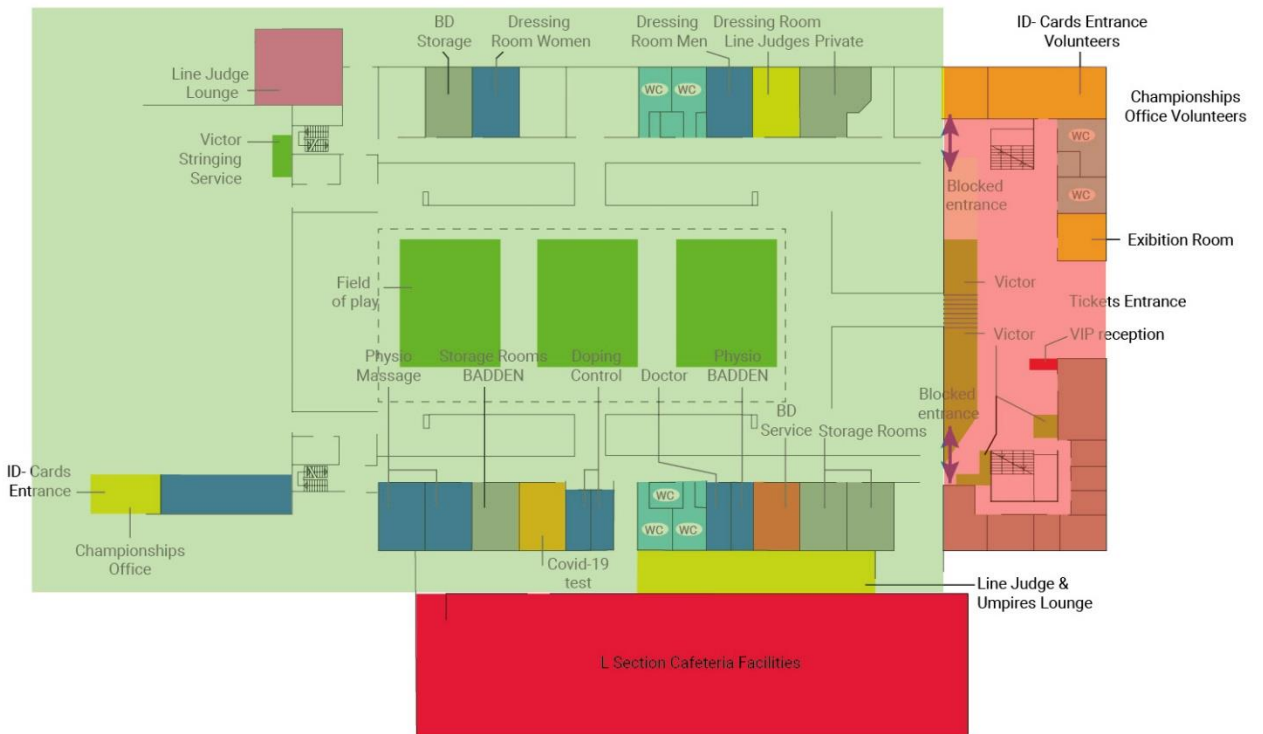
Sports event (professional)	Danisa Denmark Open presented by Victor 2020
Facility / stadium	Odense Sportspark
Facility capacity (normal)	3.000
Facility capacity (Covid-19)	Max 500 daily
Opening hours for entrances	13/10: 08:00-22:00 14/10: 08:00-22:00 15/10: 08:00-22:00 16/10: 13:00-22:00 17/10: 09:00-18:00 11/10: 11:00-18:00
Number of inspectors	22 posts daily
Number of service staff (ticket handling, etc.)	4 daily
Number of Medical Personnel	3 daily (doc/Physio)
Expected number of spectators	400
Ticket sales / Sold Out	Sold out
Age limit on ticket purchases	no
World Wide TV-viewers	350-400.000.000
Prize money	USD 750.000
Classification	World Tour Tournament
Sections closed	Yes, the hall is divided into 2 closed sections.

Maps of Venue

1st FLOOR



GROUND FLOOR LOCATIONS



Remember your individual responsibility

Please follow all guidelines regarding DANISA DENMARK OPEN presented by VICTOR. Signs will be erected.

We all have a responsibility whether we are players, volunteers or employees. A responsible Event means that each individual person takes joint responsibility for ensuring that their movements take place in a way that limit any spread of infection as much as possible, including ensuring a distance between people and that there is still a sharpened focus on hygiene in accordance with general guidelines of the authorities. You should avoid appearance if you have symptoms, and you should leave the activity if you get symptoms.

For Badminton Denmark, it is crucial that the general requirements and recommendations from the health authorities are complied with at all times.

- ✦ That you do not gather in larger groups during DANISA DENMARK OPEN presented by VICTOR.
- ✦ That one must keep requirements for a distance of 1 m at any given time.
- ✦ That one must have a strong focus on hand hygiene.
- ✦ That you limit or completely avoid physical contact.
- ✦ That you do not cough or sneeze on others.
- ✦ That you should go home if you are feeling ill - even with mild symptoms.

General advice for limiting the spread of infection in society and protecting risk groups:

- ✦ Wash your hands often or use hand sanitizer.
- ✦ Cough or sneeze into your sleeve.
- ✦ Avoid touching your face.
- ✦ Limit physical contact (social distance of 1 meter).
- ✦ Make sure to clean rooms etc. frequently and remember to ventilate rooms regularly.
- ✦ Elderly and chronically ill - keep your distance and ask others to pay attention.

The health authorities recommend that you consider the advice in everything you do, including badminton.

Health measures in general

All participants and team officials are tested using a comprehensive testing strategy. To participate, you must test negative continuously. All participants are referred to the BWF guidelines for participation in the tournament, including how to become and remain part of the green zone. The guidelines have been sent out to everyone in advance.

Everyone who works in the green zone and can get close to the participants is also covered by the test strategy. The same is true of groups such as line judges and umpires.

In addition to the general and specific recommendations and guidelines, we have introduced a number of additional guidelines for the Danisa Denmark Open presented by Victor.

All will have their temperature scanned at the entrance to the Venue, and also at the exit from the Venue, so we are sure that no one has elevated temperature on arrival at hotels as an extra security measure to catch anyone who might come up with a fever. Anyone over 37.6 measured on the forehead will be rejected at the door.

All tested are registered simultaneously at the Venue, so that we always know the number in total in the whole hall and in the warm-up hall respectively.

Everyone who gets access to the Venue is separated after access into small groups as an additional security measure. Each group gets access to their own catering offer, so that they do not mix with other groups during their stay in the hall etc.

Everyone working “behind the scenes” must wear face masks or face screens when moving around the Venue, even though we are aware that they have all been tested negative, as an extra precaution. The principles of who wears what are:

- 👉 If you need to be able to communicate a lot with others, a face screen is the best option.
- 👉 If you can basically perform your task with a minimum of communication, face masks are a better option.

Whether you have been tested or not, you keep a distance of 2 m when communicating with each other in general, as an extra safety measure.

ID cards will, in addition to being restrictive of everyone's behavior in relation to free movement, also be equipped with QR codes, which will be accessible to information to be used on a personal level.

All meals will be divided into sections.

Entrances to the Venue will be sectioned, so:

- Participants and test takers have their own entrance at the back of the Venue
- Volunteer and internally untested staff have their own entrance on the side of the Venue.
 - The two above will not mix with each other without face-protection.
- Spectators have entrance at the front of the Venue.

Stall sales and catering outlets follow guidelines for responsible interior design of restaurants and cafes.

- 👉 However, without spectators making inappropriate stays/stops on the way to / from their seat.
- 👉 However, spectators primarily sit during an event day.
- 👉 All other activities in connection with event have been canceled, such as children's activities, the children's area, Pro Shops, stand sales, sampling activities, autograph writing, meet & greet with players, competition activities, sports lectures, meeting activity etc.

Inside the Venue, all corridor-areas will be divided with one-way traffic, so that you can pass each other unhindered and without the accumulation of too many at the same time anywhere.

Inside the Venue, there will also be a sufficient number of security staff to quickly handle any accumulations and at the same time regulate the traffic in the corridors. In addition, we will use closed doors as part of the traffic regulation in the Venue.

Venue is divided into green areas, where everyone is tested negative. Green buses and green sponsor cars are deployed in the sense that transport can be carried out in a safe way for everyone who has been tested negative.

All groups are divided into smaller teams to reduce the risk of infection detection.

- Briefings must be held in smaller teams keeping a good distance from other teams.
- All groups on duty must take place in smaller teams, so that the risk of infection spread and subsequent infection detection can be isolated.

In addition, an insurance policy has been taken out by the Badminton World Federation for all foreign travelers, (players, coaches, technical officials, BWF Staff) from 7 October to 21 October, which covers accident, medical treatment for accident and illness and medical assistance / repatriation as ‘guests of Badminton Denmark’ while they are staying in Denmark and participating in the DANISA DENMARK OPEN 2020 presented by VICTOR. This is to ensure that no one in the event of an accident or illness can get into a situation where they cannot be treated because they do not have insurance already. This includes treatment for Covid-19. If anyone is in a situation where they need to make a claim on the kinds of coverage above, please contact Rachel Wee r.wee@bwfbadminton.org at the BWF to provide details before you depart from Denmark after the tournament

See more in the coming sections.

Participants' health screening

All participants and team officials, as well as the organizing committee are tested regularly throughout the tournament for Covid-19, and in the event of a positive test, any person is immediately isolated in their hotel room according to Danish law and method, and the official doctor is contacted for further recommendation.

All participants and team officials as well as the organizing committee are tested on arrival at Denmark Oen and cannot leave their hotel room until they have received a negative test result. Everyone has to stay in the "green zone" throughout the tournament.

After a negative test result, you are part of the green zone and can then move among others tested in the green zones. See the accreditation and zones for detailed information.

After being tested negative, it is not a good idea to move in unsafe zones, such as pedestrian streets, shops and malls in Odense.

However, it may be a good idea to take a walk outside the hotels but please all stick to the safe areas. See drawings on map. See drawings on maps and the descriptions in the Players Guide.

It is further permitted by the hotel (at all green hotels) to order 'room service' or order via Just Eat, which can deliver to the room door of the hotel.

- 👉 Go to www.just-eat.dk and write postcode 5000, then you can book in your hotel area.
- 👉 You can also download the Just Eat App in the App Store or Google Play.
- 👉 Remember to write hotel and room number on any booking.

The following groups must also at all times wear protective equipment in dialogue with players and officials, each other, as well as people from the "red" zone, unless they meet within the same group in, for example, a living room only for their group.

- 👉 Players (face mask)
- 👉 Team Officials and Coaches (face mask)
- 👉 Organizing Committee (face mask or face screen)
- 👉 BWF (face mask or face screen)
- 👉 Line judges (face mask)
- 👉 Umpires (face screen)
- 👉 TV (face mask)
- 👉 Physio / Doctor (face screen)
- 👉 Anti-Doping (face mask or face screen)

Very important; All groups must wear face mask if they have brief contact outside the green zone.

Test according to the following plan:

Testing Daily	Expected answer
09:00-12:00	17:00
12:00-16:30	22:00
16:30-22:00	12:00 (next day)
07:00-08:00 (next day)	12:00

Testing is mandatory on arrival and at least once during the week.

By Friday, October 16, another test will be conducted. If a test is required as a prerequisite for departure or for the return journey to home country before 16 October, please seek help from the Championships Office.

- If BWF / BD requests for anyone to take a new test, this cannot be denied by anyone.
- If players / coaches have symptoms of illness, they should request a new test immediately.
- In case of positive test, BD notifies BWF.
 - The patient must isolate her/himself in the hotel room, unless otherwise recommended by the Danish medical officer.
 - Quarantine and contact tracing measures are implemented - under the guidance of the Danish health authorities, BWF and the host organization committee.
 - If its player and about to play, he is withdrawn from the tournament. He/she/they will then be re-tested.
- In connection with contact tracking, other participants may be asked to perform self-isolation and undergo further testing.

All tested (green) must limit movement in red areas in Venue.

See the map for a safe stay in Odense in the Players Guide.

- There is a green route marked on the map if you need a trip outside the hotel.
- There are supermarkets marked along the route where you can buy necessities but avoid between 16:00 and 18:00 HRS.
 - Everyone must remember to wear a face mask when going out.
- Below are restaurants, also on the map, which are safe for 'take away' and one for dining that offers players separation from other guests.

Remember, however, that our first recommendation is to stay in the hotel as much as possible during your stay in Denmark

The same advice is given to all players and officials. Our advice should be to stay inside the hotel and not go out as much as possible. However, we will not treat going outside as a violation of the rules, we just ask that everyone limit it to as minimal as possible.






- Visits to nightclubs / discos or pubs / bars are not allowed if you are among those tested in the green zone. **Such an infringement may result in removal from competition.**

Overnight stays in double rooms, it is important that you are tested within the same time frame, so that you do not arrive too long apart from each other. If arrival is planned apart, the already tested must try to keep a good distance until both have received test result.

If umpires and line judges arrive and can be tested before 12 noon, one has an answer before the briefings Monday evening. All Danish umpires have been asked to be ready for testing before kl. 12 noon Monday.


In general; If you are not in function or getting ready to play or warm up after a match or the like, you leave the hall and the warm-up areas immediately. Go to your hotel.

The following persons are not tested but wear protective equipment during stays in Venue or during transport and receptions:

-  Security (face mask)
-  Setup (face mask)
-  Hall staff (face mask)
-  Service staff (face mask)
-  Drivers (face mask)

Cleaning

All areas are cleaned according to the authorities' recommendations. All green areas are further cleaned according to special recommendations, e.g. after every match. Odense Sports Park takes care of the ongoing cleaning during the entire DANISA DENMARK OPEN presented by VICTOR. Including:

-  Contacts, toilets and washbasins as well as all handles are cleaned regularly every day.

We recommend that everyone use the alcohol dispensers that are set up in several places in the hall. Dispensers with hand sanitizer have been set up on the FOP both at the break side and at the shuttle dispenser side.

The following will be extra cleaned after each match (and after each training):

- 👉 Umpire tablet
- 👉 Handles on the umpire chair
- 👉 Top step on the umpire chair
- 👉 The white edge on the net, as well as the edges of the bag boxes
- 👉 Upper part of the large shuttle tube
- 👉 Top part of the Service Judge advertisement
- 👉 In addition, areas such as Players' Lounge, Press Room, etc. will be extra cleaned several times daily during use.

Behavior of the participants and the technical assistants (Officials) (in connection with the course)

Badminton is a sport in which participants are kept reasonably effectively separated as a larger group, as there is a maximum of two players on each half of the court. However, it is recommended to keep at least two meters distance during physical activity and physical exertion in general. This applies to sports, which is an activity with strong exhalation.

- 👉 As it is not possible to keep a distance of two meters on the badminton court itself, we have instead tightened several other guidelines in the recommendations.
- 👉 We recommend that,
 - hands (very) are often sprayed with alcohol, also during breaks / stays in matches / training.
 - The Service Judge does not have contact with shuttles. The shuttles are placed in a stand on both sides of the court. There are 3 dozen shuttles in each rack.
 - there is the same shuttle-speed in each, and a different speed are ready outside the court, so that the entire rack is exchanged, if it is decided to change the speed.
 - After they have received permission from the Umpire, the players themselves throw the used shuttle in 'bins for used shuttles' at the court side and they themselves take a new shuttle from the set-up at the court.
 - Players are encouraged to use their rackets to pass the shuttle between duels.

The Umpire arrives at the court at the same time as the line judges and places her/himself in the chair lined up before the players arrive at the court. The Umpire does not move from the chair until the players have left the court. The Umpire controls the match from the chair, including the coin toss, which takes place from the Umpire's chair at a good distance from the players.

All line judges are placed with min. 2 m distance on the course. All line judges arrive at the court and sit in chairs lined up - before the players arrive at the court. All line judges wear face masks during matches.

The same entrance is used this year for both players and officials, as more space is available on that side of the hall so that there is enough space when entering the FOP.

After the referees and line judges have arrived at the FOP, the players enter.

Breaks / stays on the court are made at a distance to the Umpires.

No shaking hands between players and technical officials, nor between players. Neither at the start of the match nor after the match. Here you just nod politely with your head and keep eye contact and a wave with the racket towards your opponent. Umpires and line judges remain at their seats until the players have left the court and then go out at a distance again.

Exit is always made on the other side of the hall, after which the line judges distribute away from the narrow corridor quickly.

A lounge has been established on both sides of the FOP, where line judges and Umpires can stay before/after a match. One room to use before matches and the other room to use after matches.

After the end of a set, the Service Judge places the break tube on the court. The Service Judge does not stand next to the umpire but returns and stands by his own chair.

When line judges mop the court, the Umpires must make sure that the players go out to their bags in the meantime. All moppers have their own mop throughout an event day. It is the same line judge who has the back line / mops at every match. Thus, there is no rotation of the line judges between the different positions. They bring the mop in and out throughout the event. Mops are handed in for cleaning every night, or if there is a change in line judges with mopping-responsibility.

The net is checked, and the net height is measured by BD's staff between each match. The Umpires have no contact with the measuring device used to check the net height. BD's staff can be called whenever needed.

In connection with briefings of security, umpires, line judges, etc. it is important that all briefings are carried out in small groups of maximum of 6-12 people, and that they are carried out according to the principle of necessity, so that everyone is well briefed to carry out their work. Briefings only with the purpose of repetition for the same groups of people can be advantageously omitted this year.

The groups also work in the same teams that they are briefed in, so that the whole group is not sent home if the unfortunate occur, and the event can go on despite lack of persons in some groups.

Make sure to keep a good distance between groups, wear face masks when attending briefings and report well in advance about any symptoms that give or may give rise to concern about a possible risk of infection.

Media Guidelines

In order to limit the Media's access to the players, a Covid-19-secured interview area has been created, where all players are protected by a plastic screen when they have contact with the approved Media that have been tested. All other Media that we cannot guarantee have been tested, will only have contact with the players via Virtual-Mix, which is set up in another room.

Spectators

The spectator seats are divided into two zones, divided in the middle of the hall.

In addition, there must be empty seats between the spectators, so that two spectators do not sit right next to each other. However, a family can sit next to each other, but then there must be an empty seat before the next person / family.

Posters with the recommendations for covid-19 will be set up throughout the hall and stickers will also be put on the floors and corridors, hand sanitizer will be available everywhere for general use.

There will be no ticket sales office at the Venue, only online tickets are available.

The spectator journey in relation to the Sports Hall;

- 👉 People arrive at the Sports Hall, where there is a sign which side of the hall to use. It is also sent out to everyone before arrival, along with one's ticket.
- 👉 Care has been taken to ensure that there is no queue, as both the number of spectators and one's seat in the hall are carefully planned in advance.

- 👉 Each spectator area has its own catering option, so there is no traffic across the hall.
- 👉 You also have your own staircase as entrance to the spectator seats, where you sit at an approved distance, according to the authorities' guidelines for events.
- 👉 Next to the exit there is a separate staircase to exit, so no one crosses other spectator sections across the hall when leaving.

Seated spectators

- 👉 Spectators in the appointed sections will be asked to sit down in their seats and there will be 1 meter distance (one seat) forwards, backwards and to the sides between each seated spectator, but not between persons from the same household and corresponding close contacts.
- 👉 There will be registration of personal data in relation to seat numbering regarding all seats. This is for the sake of infection detection after an Event.

Helpers, players, and the like. who would like to watch badminton from the spectators stands when they are off duty?

- 👉 There are very limited seats in the hall, and in the coming week, many badminton fans who have bought tickets will be told that they cannot enter the tournament. They will get a refund.
- 👉 Therefore, this year it is not possible for us to give all helpers free access all week during the tournament, so you can watch badminton.
- 👉 To get to watch badminton you can try to contact reje@badminton.dk. Everyone MUST have a ticket, as the authorities demands at the moment.
- 👉 We have reserved a few tickets for the preliminary rounds. If you are lucky to get one
 - You must not move around.
 - You must stay in your seat.
 - You must not sit in other seats than your own.
- 👉 Unfortunately, tickets can only be expected if available. There is a very limited supply this year, as at any given time we are only allowed to use 400 seats in the hall.

Catering for the Spectators and others

To limit people's access to catering at the same time, in the same place and to completely avoid traffic piling up in the hall, we have divided the Venue into 4 catering zones.

People can, within clearly defined frameworks, according to the authorities' guidelines for sports halls, briefly supply themselves with "wet and dry" during the up to 13 hours long badminton days.

1. Spectators with a regular ticket will have access to the cafeteria. These all sit down as spectators on the right long side of the hall. There will be a maximum of 200 people sitting on this side of the hall at any given time. These will not have access to 2, 3 or 4 and can only use their own dedicated catering area, which will operate according to the authorities' general recommendations.
 - a) Catering in this area will, according to the current recommendation, primarily be on a take-away basis, where you can bring food back to your seat in small portions.
 - b) Clearance will be by garbage bags that staff with face masks will walk around with.
2. Spectators with a special ticket will have access to a temporarily built-up dining area where they can help themselves to some refreshments/snacks. These all sit down as spectators on the left long side of the hall. There will be a maximum of 200 people sitting on this page at any given time. These will not have access to 1, 3 or 4 and can only use their own dedicated catering area, which will operate according to the authorities' general recommendations.
 - a) Catering in this area will, according to current recommendations, primarily be according to a Grap'n Go principle, where you can bring food back to your seat in small delicious portions.
 - b) There will also be serving between the spectator seats by staff with face masks.
 - c) Clearance will be at garbage bags that staff with face masks will walk around with.

3. The participants, players, Officials will not have access to 1 or 2. They will have their own catering, which they can use in the warm-up hall and can only use this. There will be a maximum of 50 people in their area at any given time. Bottled water will be available to everyone here throughout the event. These will not have access to 1, 2 or 4 and must use their own dedicated catering area.
4. Volunteers and staff cannot use 1, 2 or 3. They will be referred to two separate dining areas where they can get something to drink when they are not on the FOP or in action. Dining will take place in two separate dining areas, one for those who have tested negative and one for others who have not been tested at the DDOV. Access to catering for them can be found on the QR code on one's ID card. There will only be access during the planned three-hour eating intervals twice daily and at a separate location outside the hall (at the stadium), which will operate according to the authorities' general recommendations. Bottled water will be available to everyone here throughout the event.

Face mask must be worn to and from eating and can only be removed when sitting down and eating.

Security

From one hour before the start of the match, the Security at the Spectators entrance ensure control of tickets, and the Spectators can enter in groups of 10-20 people, so that the necessary distance between people is always ensured.

The main entrance is divided into two entrances, where the right part is used by spectators who have bought regular tickets, and the left part is used for spectators who have bought a special ticket. The groups are divided on each side of the hall so that there is a maximum of 200 in each of these sections. In addition, a maximum of 100 people is present at any given time at the Denmark Open Event, of which approx. 50 people will primarily stay in the warm-up facilities in connection with. the green areas where all have been tested negative.

All who have been tested negative are kept in the 'green zone' and have a separate entrance at the back of the hall in a separate dedicated area called the Warm-Up Area.

Autograph writing is not an option in connection with DANISA DENMARK OPEN presented by VICTOR this year. It is important that all players adhere to this, as a possible contact when writing an autograph will increase the risk of infection.

It is important that everyone in the "green zone" does not come into contact with Spectators, and therefore everyone must use the Warm-Up entrance.

If you are not in function or getting ready to play or warm down after a match or the like, you leave the hall and the warm up areas immediately.

FOP (short overview)

DDOV is run on 3 courts. There is a distance between the courts of 6 meters, which will ensure a good distance between the players.

Around the court there is one Umpire, one Service Judge and six Line Judges and approved photographers. One coach from each player / pair behind the A-boards are allowed.

Manned TV cameras are located between the courts one and two, all wear necessary protection.

There is a pause, from the end of a match until the start of the next match. The pause will ensure that players, Umpires, and line judges from two matches do not come into contact with each other when moving to/from court.

Pauses will be used for cleaning between all matches.

Approval of Players' clothes and walk on:

Two Umpires have the task of informing players in proper time before they are called out onto the courts, so that there is no unnecessary waiting time between the matches. It is of the utmost importance in relation to TV.

Before the players are called onto the court, the Umpires in charge must check the shirts and ensure that the advertisements are legal and that the shirts are otherwise legal.

The Umpires in charge must try to keep a distance from the players, and the Umpires must wear a face mask, as it will not always be possible to keep the normal safety distance of 2 meters when checking the Clothes.

It is recommended that the two players / pairs are controlled by two different Umpires, and the two players / pairs must always be at a distance from each other (preferably at least 2 meters). The same applies to other players if several matches are to be started immediately after each other.

Once the shirts/clothes are approved, the Umpires withdraw from the players. There is only one Umpire left, awaiting a clear message from the speaker to enter onto the courts.

When the player (s) are called out, the first player / pair goes through the player entrance, and when the first one (s) reaches the court, the opponents will be called out.

A lot of space must be set aside in advance in the hallway / at the player entrance, as there may be several pairs / players who are called in at short intervals. This is especially true during the first matches of the day.

Before the players are called on the court, line judges and Umpires are called in. Keep a distance to each other.

Walk on:

When the players are about to play, they go to the Players Entrance (with a good distance between the opponents) and wait to be called. When the player (s) are called out, the first player / pair goes through the entrance, and when the first one (s) reaches the court, the opponent (s) will be called out.

Also read the procedure for line judges and Umpires. They will be called in, kept separate, and be on the field before the players are called.

Transport to/from/between

See participants' Health Screening for tests.

During the tournament, a shuttle service between the hotel and the venue will be available for the "green" zone.

The participant journey for foreigners arriving by plane.

- 👉 Players and officials from abroad arrive at Kastrup or Billund Airport, where they are picked up in separate runs. We make sure not to mix people from different countries too much in the transport before they are tested negative. They will have plenty of space between them in the busses.
- 👉 You are driven directly to your hotel, where you are tested, and you do not enter the hall until you have a negative test result.
- 👉 You must stay in your room until you have received your Covid-19 answer.

The participant journey for Danes or participants residing in Denmark or driving participants from abroad.

- 👉 You transport yourself directly to your hotel, where you are tested, and do not enter the hall until you have a negative test result.
- 👉 You must stay in your room until you have received your Covid-19 answer.